

MossRehab Driving Program Frequently Asked Questions

Q: What is the cost of a driving evaluation?

A: \$320

Q: Who will be performing my evaluation?

A: Your evaluation will be conducted by a registered/licensed occupational therapist who is also a certified driving instructor and a certified driver rehabilitation specialist.

Q: If I fail the evaluation or if training is discontinued, do I get my money back?

A: Unfortunately, no. The fees for the evaluation and trainings are related to the skilled service being provided and not related to passing or failing.

Q: What is a driver rehabilitation evaluation and how long does it last?

A: The evaluation generally takes 1.5-2 hours to complete. It consists of a Clinical Occupational Therapy Evaluation and if indicated, an On Road Assessment. The clinical Occupational Therapy Evaluation is a comprehensive evaluation of the client's foundational skills for driving including an assessment of their physical skills, visual skills, emotional and cognitive skills considering their current medical condition. If the client demonstrates an adequate level of abilities on the clinical portion, then they will also be taken out for an On Road Assessment.

Q: If I come to the driving program and complete the evaluation will I be cleared to drive?

A: Possibly. The primary goal of a therapeutic driving evaluation is to determine if someone is safe to be driving/return to driving. We perform a thorough pre-driving and on-road assessment to be able to provide a well-informed recommendation to your referring provider regarding your safety in driving. It will then be up to your referring provider to decide about your driving future.

Q: Will I use my car?

A: No. We use a MossRehab Driving Program evaluation vehicle that is equipped with extra safety features such as an instructor brake.

Q: If my license was medically recalled by the state, do I have to come through the driving program to have my driving privilege restored?

A: No. You would only have to come through the driving program if the DMV/MVA states that you must OR if your referring provider believes it is necessary in order for them to make an informed decision about your safety in driving.

Q: What if I cannot afford an evaluation?

A: Unfortunately, we do not offer any payment plan options so payment for all services is due on the day of service before the session begins. We recommend that you call your referring provider and discuss the financial burden this will place you on you and determine if there are other options. Your provider may reach out to us to discuss alternatives.

Q: Does Medicare or other commercial insurance cover the cost of driving program services?

A: Unfortunately, Medicare and commercial insurance companies do not cover the cost of our services to any degree.

Q: Are there any third-party payers that can help with driving program costs?

A: Possibly. There are not many options when it comes to third party payers for driving evaluations/trainings and most payers have strict parameters. You can discuss options with your referring provider, and we may be able to offer options as well.

Q: Do I have to pay, in full, at the time of service?

A: Yes

Q: Do I have to pay again if it is recommended, I return for additional services after my evaluation?

A: Yes. Any visit (extended evaluation, training, DMV prep/test) following the initial evaluation will cost \$150/hr (car) or \$170/hr (van). A re-evaluation will cost \$320 if the full evaluation needs to be completed and \$160 if just the BTW is needed (the need for full re-evaluation vs. behind the wheel only is determined in collaboration with your referring provider)

Q: If I fail the evaluation, can I come back?

A: That will be determined by your referring provider in collaboration with the driver rehabilitation specialist that performed your evaluation

Q: Do I have to pay for a re-evaluation?

A: Yes. A re-evaluation will cost \$320 if the full evaluation needs to be completed and \$160 if only the behind the wheel is needed. The need for full re-evaluation vs. behind the wheel only is determined in collaboration with your referring provider.

Q: Can you come to my house for evaluations or training?

A: Unfortunately we are unable to travel to client homes as our client population lives in a 100+ mile radius of our offices.

Q: If I fail an evaluation, will I be reported to the DMV/MVA?

A: If driving retirement/discontinuation is recommended then that recommendation is

passed along to your referring provider. If your provider agrees with our findings, they should report to DMV/MVA. If you do not pass because of weaknesses that could potentially be rehabilitated, your referring provider and driving evaluator may collaborate to determine the best course of action.

Q: *If my doctor wants to me have a driving evaluation, do I have to go?*

A: We cannot advise you one way or the other on this topic. If it has been recommended by your doctor then you should discuss it further with them if you are opposed to having the evaluation

Q: *Is there anything I need to study before coming for an evaluation?*

A: No, this assessment is not like the DMV/MVA written or road test. It is a therapeutic evaluation of your current medical status and its impact on your ability to drive safely.

Q: *Is there anyone else in the area that can evaluate me?*

A: If you are a Veteran, you can receive free Driver rehab services through the VA, otherwise, you can locate other programs near you at www.aded.net via a CDRS provider search

Q: *How many sessions/hours can I expect to come for driver training?*

A: Every client/case we see is unique and therefore, training length/duration cannot be pre-determined. All training is based on progress and custom to client needs. Your driver rehab specialist will discuss training expectations with you as you move through the process.

Q: *What if I need training with adaptive equipment?*

A: The MossRehab Driving Program can evaluate and train drivers on the use of adaptive equipment from basic steering aides and hand controls to high tech driving systems. We have six vehicles including three sedans, a minivan and two full-size vans.

Q: *If I am coming for driver training with adaptive equipment, how quickly can I expect to complete the process?*

A: Not all clients are successful with driver training. Given that you are progressing safely and appropriately, it will most likely take multiple months from initial evaluation to passing the DMV/MVA road test. Training sessions occur about once a week.

Q: *How long are the training sessions?*

A: Training sessions are generally one hour in length